

H1N1 Flu Awareness and Preparedness

Northeast Credit Union wants our members to know that we have prepared a response strategy for a potential H1N1 flu pandemic. According to experts at the World Health Organization (WHO) and the federal Center for Disease Control, the human H1N1 flu outbreak continues to grow in the United States and internationally.

As your trusted neighbor, we are not only concerned about your financial well-being – we are also concerned about your health. Following is a list of websites that we believe you will find helpful regarding the latest updates and current information:

World Health Organization (WHO): www.who.int/csr/disease/swineflu/en

Centers for Disease Control (CDC): www.cdc.gov/swineflu/

Maine Department of Health and Human Services: www.maine.gov/dhhs/

New Hampshire Department of Health and Human Services: www.dhhs.state.nh.us

Pandemic Influenza Planning - www.pandemicflu.gov

Prepare for the Unexpected

During a community outbreak, Northeast Credit Union branches may be closed to protect both members and employees. The Board of Directors and staff have developed contingency plans to keep essential services (such as direct deposit, share draft, payroll and debit/credit card processes) up and running. To ensure that members are able to conduct business as usual, options are available, such as:

- If you don't have CyberTel online banking, CyberPay online bill paying or QuikTel telephone banking, member services representatives are prepared to assist you in setting up these services.
- Sign-up for eStatements so you can access all of your account information online.
- Ask your employer to set up your paycheck to be direct deposited to your Northeast Credit Union account(s).
- Also ask if your employer has emergency plans to make sure you will receive your paycheck.
- If you don't already have Northeast Credit Union debit and credit cards, apply for them today. In the event of a pandemic, you can use the cards to make payments and track card transactions online or over the phone.
- If you have automatic payments (e.g. cable or utility bills) set-up, ask those companies what their emergency procedures will be for automatic payments in the case of a pandemic. If you don't have automatic payments, set them up now.
- Have some cash on hand, just in case you need it.

If you have any questions, please contact Member Service at 1.888.436.1847.



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