



5/06/08 New Phishing Scam – Security Message at Northeast Credit Union Inbox Mail System

Northeast Credit Union wants you to be aware that a new phishing scam is circulating. If you have received an email that states:

“Dear Northeast Credit Union Member,

You have one new security message at Northeast Credit Union Inbox Mail System. INBOX (1)

*From: Northeast Credit Union Member Service
Subject: Northeast Credit Union Account Suspended*

This phishing scam then asks you: *“To go to your Northeast Credit Union Inbox please click on the link: <http://www.botanicaelindio.com/new/necu.org>”*

Northeast Credit Union assures you that this email is not from us and urges you to not to take any action.

In the event that you have taken action and provided personal information as a result of this email/phone call, or if you have any questions about recent transactions, please contact Member Service at 1-888-436-1847.

IMPORTANT NORTHEAST CREDIT UNION SECURITY MESSAGE: As your trusted neighbor, Northeast Credit Union urges you to protect your information. It is important to remember that **we will never send you an email requesting that you click through on a link** and provide us with account numbers, passwords, PINs or other personal information. Nor will we ever call you and ask you to provide us with information we already have available to us like, account numbers, passwords, PINs or other personal information

If you receive such a communication, Northeast Credit Union encourages you to:

Questionable emails: Forward the email to us at memberservices@necu.org for review
Delete the unsolicited email without clicking on links or opening attachments

Questionable phone calls: Advise us of the phone call by calling Member Service at 1-888-436-1847 or emailing us at memberservices@necu.org