

Northeast Credit Union wants you to be aware that a new phishing scam is circulating. Please note that NECU is not aware that any members have received this message. If you have received this message, please contact memberservices@necu.org or call us at 1-888-436-1847.

10/30/07 - CUNA Target of New Card-Activation Phishing Scam

The Credit Union National Association's (CUNA) name is being used as the subject of a phishing message targeting credit union members to collect personal account information, plastic card numbers, and passwords. CUNA is warning people who receive the e-mail to not click on the link to the fake web page, please just delete the message.

This new phishing-scam attempt using CUNA's name, informs recipients about "irregular check card activity" and advises them to call a toll-free number to get any restrictions removed. This is a ploy to get personal account information, possibly for identity theft purposes.

Recipients received a message stating:

"CUNA Alert: Irregular Check Card Activity"

"We detected irregular activity on check card on Oct. 25/2007. For your protection, you must reactivate your card. Call us immediately at 1.866.840.2863. We will review the activity on your account with you and upon verification, we will remove any restrictions placed on your account.

Please disregard this notice if you have already accessed the website or spoken with one of our representatives."

As a trade association for U.S. credit unions, CUNA does not maintain any type of customer/member financial information and your financial institution would never request personal identification information over the phone.

Please note this phone number has since been disabled, however, a new phishing e-mail with a different phone number started circulating on October 30, 2007.

IMPORTANT NORTHEAST CREDIT UNION SECURITY MESSAGE: As your trusted neighbor, Northeast Credit Union urges you to protect your information. It is important to remember that **we will never send you an email requesting that you click through on a link** and provide us with account numbers, passwords, PINs or other personal information. Nor will we ever call you and ask you to provide us with information we already have available to us like, account numbers, passwords, PINs or other personal information

If you receive such a communication, Northeast Credit Union encourages you to:

Questionable emails: Forward the email to us at memberservices@necu.org for review
Delete the unsolicited email without clicking on links or opening attachments

Questionable phone calls: Advise us of the phone call by calling Member Service at 1-888-436-1847 or emailing us at memberservices@necu.org.